

EE PERK

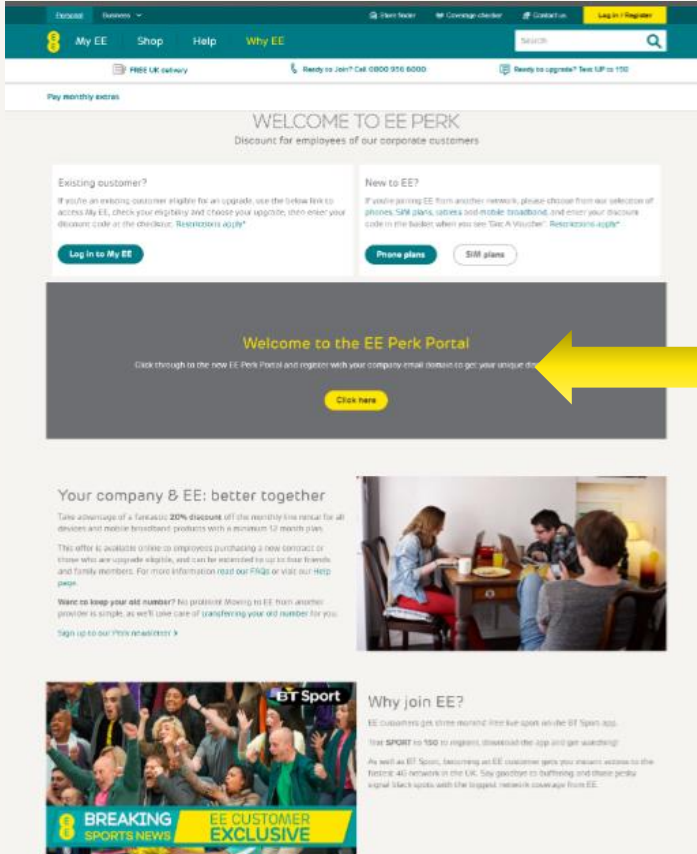
Registration and order process for customers using the perk discount



EE PERK

How to access your discount

STEP 1 - GO TO EE.CO.UK/PERK

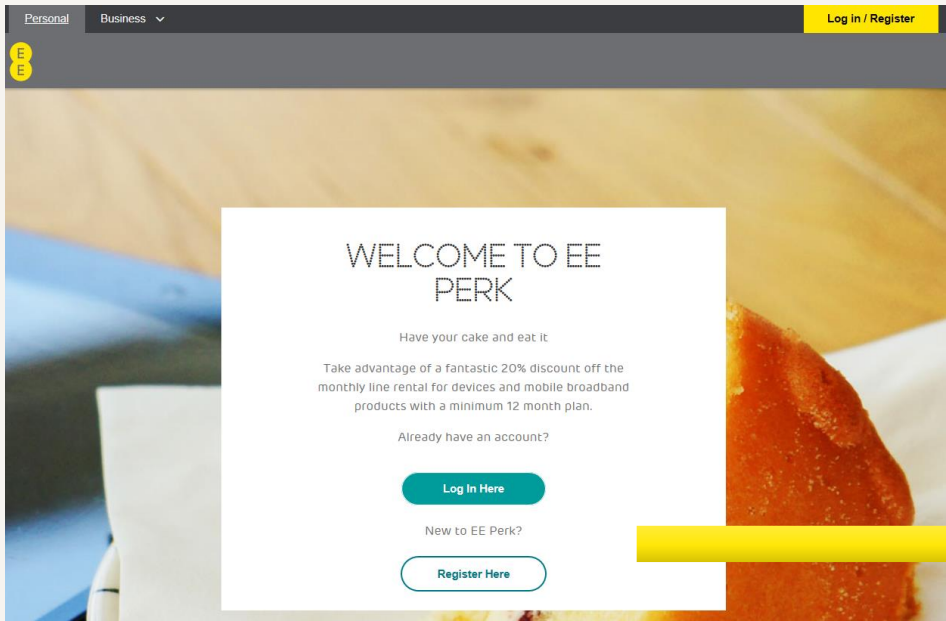


An employee can use up to 5 discount codes.

To access the discount codes, the employee first needs to register on our Perk website.

This can be done by going to the Perk page at ee.co.uk/perk and clicking on the 'Perk Portal' link. This will take them to the registration page.

STEP 2a—REGISTER WITH COMPANY EMAIL



The employee will need their work email address. If the employee does not have an employee registered email address they can register with a personal email and employee identification card.

EE PERK REGISTRATION

Enter your details below and create an account, to access your discount codes.

Already have an account? [Log in](#)

First name*

Last name*

Mobile Number*

Company Email

Personal Email*

Don't have a company e-mail address? Upload a picture of your latest employee ID card

[Upload File](#)

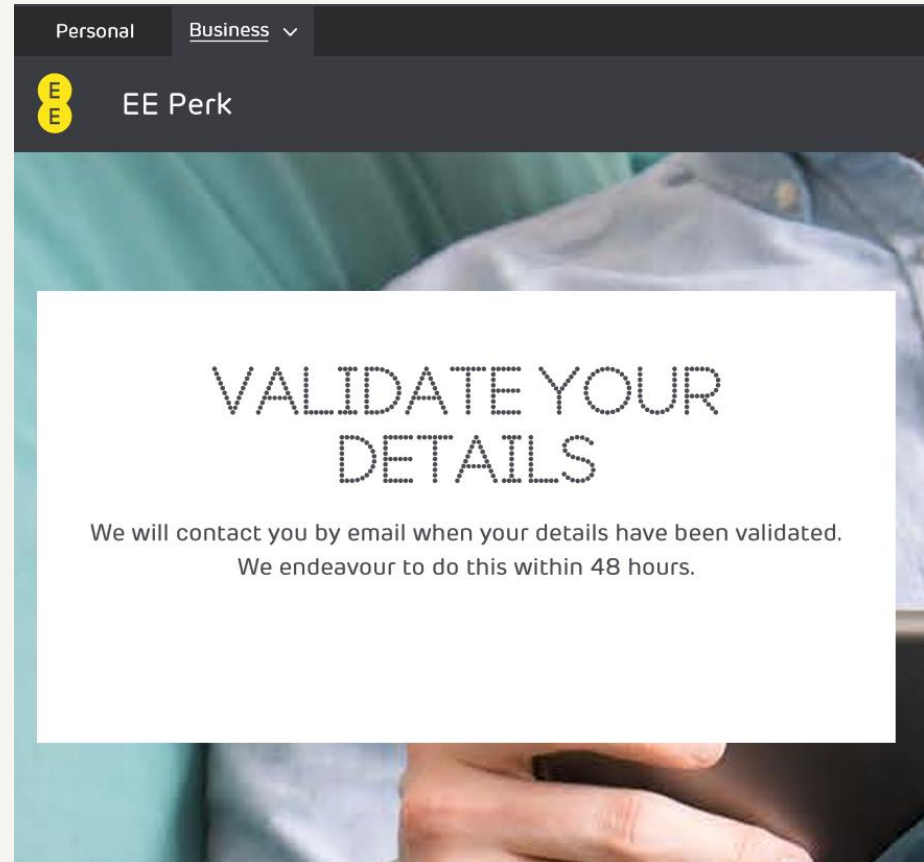
Attach employee ID card 10MB max.

STEP 2b - REGISTER WITH PHOTO ID CARD

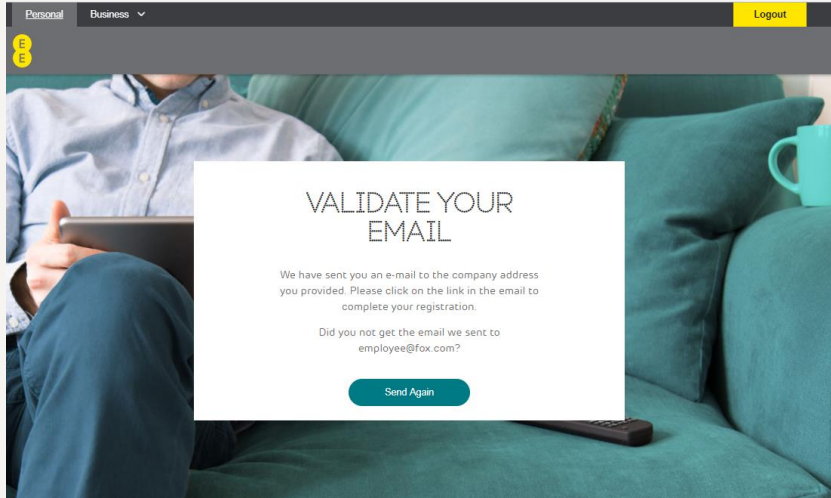
If an employee has uploaded a photo of their identity card as verification they will see this screen when the upload is complete.

They must remember to also include their personal email address.

An email will be sent to this address once validation is complete.



STEP 3— VERIFICATION



Once validated, the employee (whether with a company email address or ID card) they will receive an email.



Hello James

Welcome to EE Perk.

To verify your account and complete your registration please click the button below:

Thanks,

EE Perk team

[Verify email address](#)

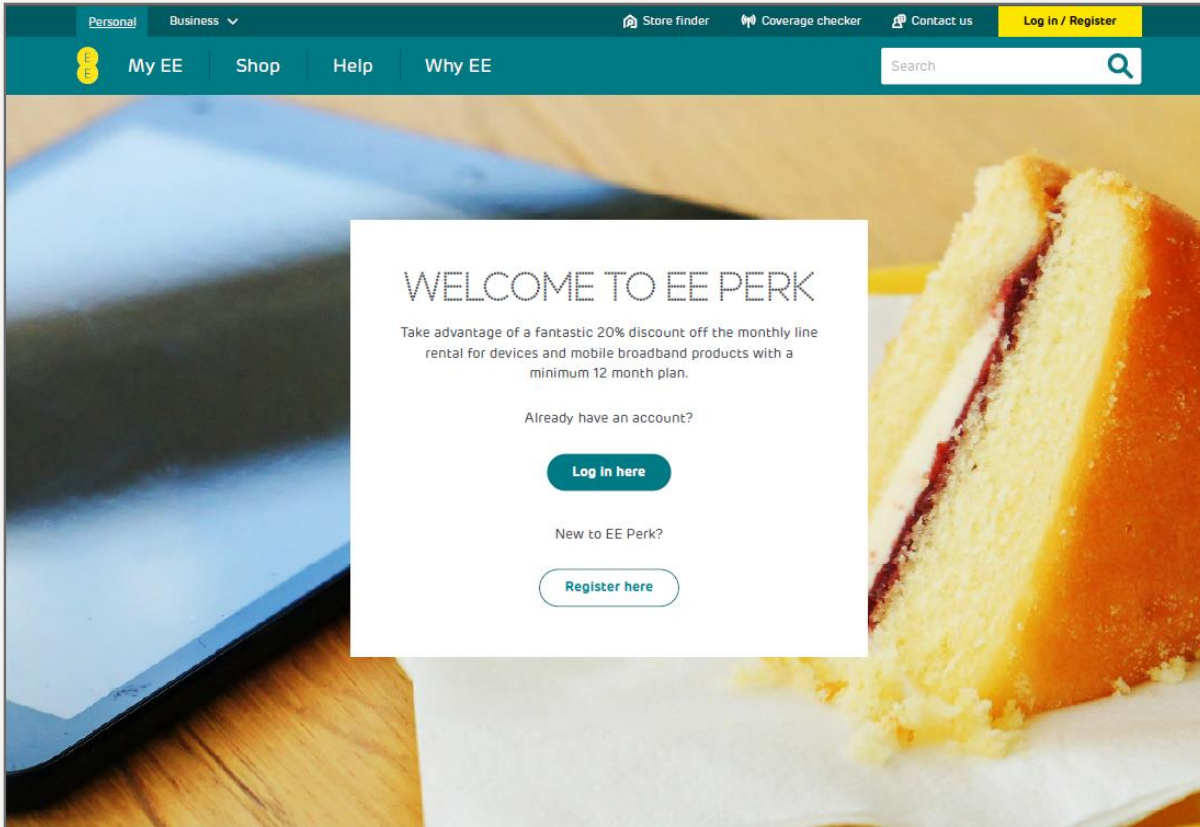


When the email is received, they need to click on the link and it will take them straight to the Perk login screen.

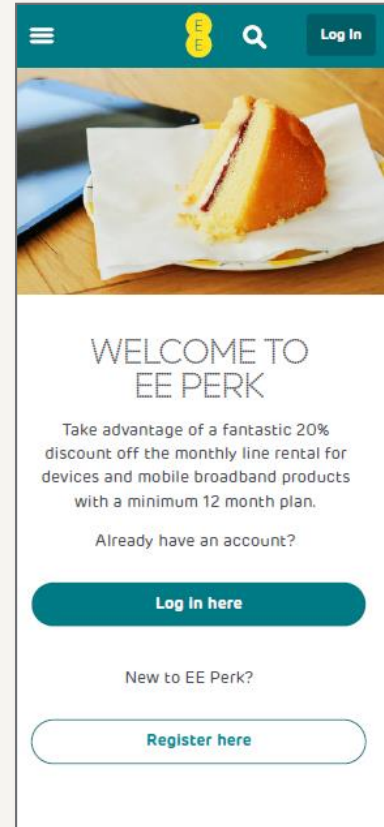


STEP 4 – HOME PAGE

Employee clicks on 'log in here'



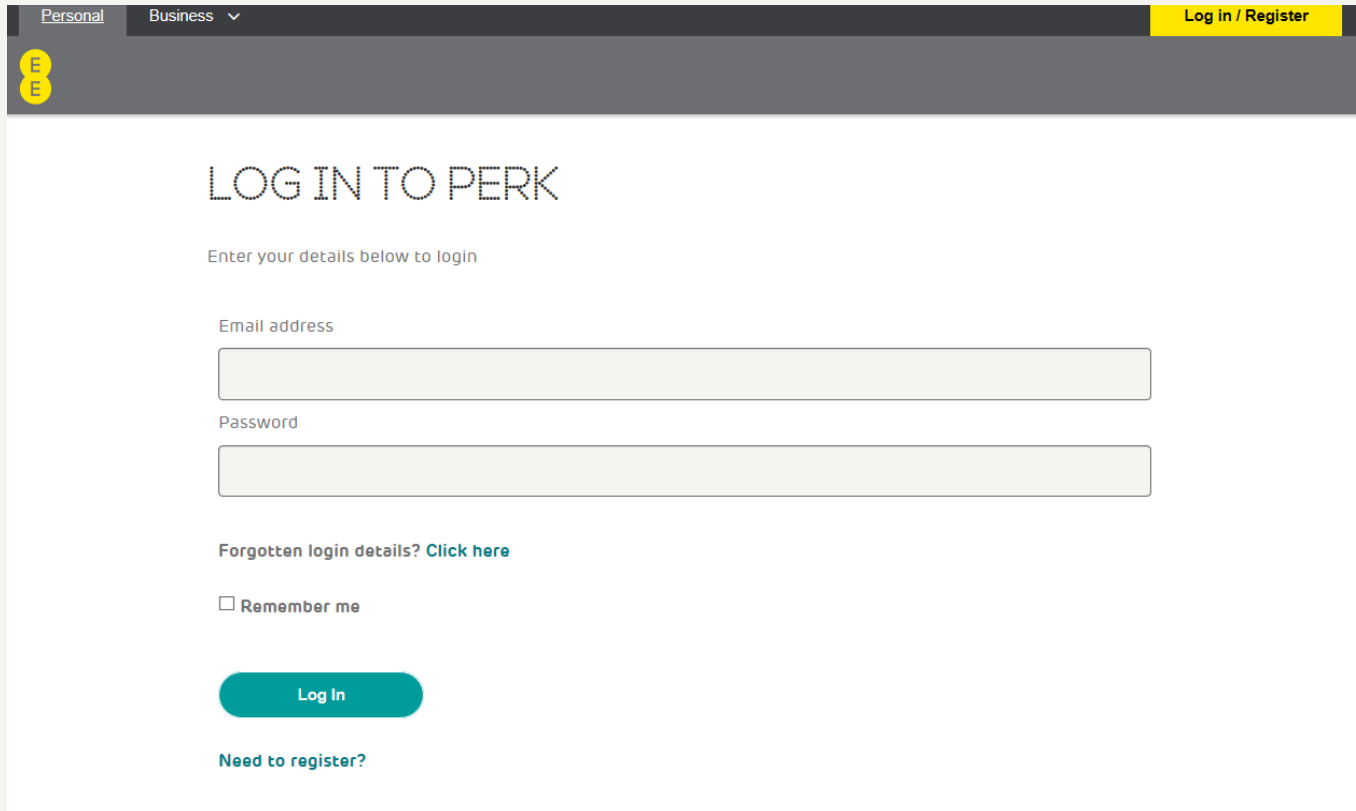
WEB VERSION



MOBILE VERSION

STEP 5 – LOGIN PAGE

Customer enters details to login and retrieve discount codes



The screenshot shows a web interface for logging in to PERK. At the top, there is a dark header with 'Personal' and 'Business' tabs, and a yellow 'Log in / Register' button. Below the header is a logo consisting of two yellow circles with the letter 'E' inside. The main content area is white and features the heading 'LOG IN TO PERK'. Below the heading is the instruction 'Enter your details below to login'. There are two input fields: 'Email address' and 'Password'. Below the password field is a link for 'Forgotten login details? Click here'. There is a checkbox for 'Remember me'. At the bottom, there is a teal 'Log In' button and a link for 'Need to register?'.

Personal Business [Log in / Register](#)

E
E

LOG IN TO PERK

Enter your details below to login

Email address

Password

[Forgotten login details? Click here](#)

Remember me

[Log In](#)

[Need to register?](#)

STEP 5 – DISCOUNT CODES

EE Perk Discount code history Manage your Account

DISCOUNT CODE HISTORY

Hi Matt, you still have **3 discount codes** left to use.

Below is a summary of the codes you have generated and their current status

Date Generated	Valid	Code	Status	Send via
16/12/2016	31/08/2017	Perk12345	Used	
16/12/2016	31/08/2017	Perk12345	Generated	<input type="radio"/> Email <input type="radio"/> SMS
16/12/2016	31/08/2017	Get Code	Code available	

Once logged in the employee can:

- Access up to 5 unique codes
- Check if codes have been redeemed
- Send on codes to friends and family

Perk Code 'Perk12345' used

Click 'Get Code' to access the code

EE PERK

How to order with the discount code

EE PERK – ORDER PROCESS

Once they have their codes, employees can order at an EE store, over the phone or return to ee.co.uk/perk, then log in to **MyEE** as an existing EE customer or go straight to ee.co.uk/shop to search for a plan.

Once a plan has been selected click through to online basket

WELCOME TO EE PERK
Discount for employees of our corporate customers

Existing customer?
If you're an existing customer eligible for an upgrade, use the below link to access My EE, check your eligibility and choose your upgrade. Then enter your discount code at the checkout. Restrictions apply.

[Log in to My EE](#)

New to EE?
If you're joining EE from another network, please choose from our selection of phones, SIM plans, tablets and mobile broadband and enter your discount code in the basket when you see 'Get a voucher'. Restrictions apply.

[Get my plans](#) [Get My EE](#)

You & your company & EE: better together
Take advantage of a fantastic 20% discount off the monthly line rental for all standard EE mobile broadband products with a minimum 12 month plan. This offer is available to all employees purchasing a new contract online and not for sale to the general public. Your friends and family members can view information on this offer on our perk page.

Existing customer logs into MyEE to make upgrade

New customer Selects 'Phone Plans'

Why join EE?
You can enjoy six months' free 3G Sports on your EE pay monthly phone or broadband order.
That's SPORT to register, download the app and get watching!
As well as 3G Sports, becoming an EE customer gets you instant access to the fastest 4G network in the UK. Say goodbye to buffering and show your lighter touch side with the biggest network coverage in the UK.

Six free months of Apple Music
For new and upgrading customers
The UK's biggest and fastest network is now even faster with music. So make going up to six months of Apple Music on us. It's available for anyone coming to the monthly phone contract on 200 every plan with an 8GB or greater phone.

[Find out how to get Apple Music >](#)

Personal Business | [Contact us](#) | [Store finder](#) | [Coverage checker](#)

MY EE SHOP HELP WHY EE | [Log in / Register >](#)

[FREE UK delivery](#) | [Ready to join? Call 0800 956 6000](#) | [Ready to upgrade? Tax: UP to 150](#)

Shop > Phones

PAY MONTHLY PHONES

Business customer? Go to our [Business shop >](#) [SEE PAY AS YOU GO](#)




Select your plan:

- Pay monthly (111)
- Pay as you go (25)

Refine by: [Clear All](#) X

Brand

- Apple (53)
- BlackBerry (1)
- EE (2)
- HTC (3)
- Huawei (1)
- LG (4)
- Microsoft (5)
- Nexus (1)
- Samsung (20)
- Sony (1)

Phone Model	Upfront cost from
 iPhone SE	£0.00
 Samsung Galaxy S7	£9.99
 Samsung Galaxy S7 edge	£9.99

EE PERK – ORDER PROCESS

1. Customer adds voucher code (New customer checkout)

The screenshot shows the 'BASKET' page on the EE website. At the top, there are navigation links for 'FREE UK DELIVERY', 'AWARD WINNING NETWORK', and 'BUY ONLINE OR CALL 0800 956 6000'. A 'CHOOSE DELIVERY OPTION' button is visible. The main product is an iPhone SE 16GB Rose Gold, with a 'Pay Today' price of £0.00 and a 'Pay Monthly' price of £35.99*. Below the product details, there is a section for 'Choose Your Extras' with options like 'International calls from the UK', 'Insurance & protection', and 'Shared plans'. A teal callout bubble points to the 'Got A Voucher?' option, stating: 'Once in the basket, employee needs to enter their discount code'. At the bottom, there are three delivery options: 'Unprotected', 'Full Cover - just £12 a month', and 'Damage Cover - just £8 a month'.

2. Customer adds voucher code (Upgrade customer checkout)

The screenshot shows the 'MY UPGRADE' page on the EE website. At the top, there are navigation links for 'Choose', 'Checkout', and 'Confirmation'. The main heading is 'CONFIRM YOUR UPGRADE'. The product is an iPhone 7 32GB Black, with a 'Change device and plan' link. The 'Your new plan' is the 4GEE Max Plan 25GB £60.99, which includes unlimited text messages, unlimited minutes, 24 months plan, and 24 months BT Sport app access. A teal callout bubble points to the 'Got a voucher? Apply it here' field, stating: 'Add discount code at checkout'. The pricing table shows: 'Pay today' £0.00, 'Delivery - free for online upgrades' £0.00, 'TOTAL TO PAY TODAY' £0.00, '4GEE Max Plan 25GB £60.99', and 'YOUR NEW MONTHLY PAYMENT' £9.99. On the right, there is a 'YOU'RE IN SAFE HANDS' section with a 'MasterCard SecureCode Verified by VISA' logo and a 'You'll keep your number' message. At the bottom, there are three delivery options: 'Unprotected', 'Full Cover - just £12 a month', and 'Damage Cover - just £8 a month'.

EE PERK – ORDER PROCESS

- Once the discount code is entered, the monthly price of the plan will change to reflect the discount

Got A Voucher?

Enter your code here

employee20 Applied to total Remove voucher X

APPLY VOUCHER

+ Important information & key terms

YOUR BASKET TOTAL Empty basket X

	Pay Today	Pay Monthly
FREE Express Delivery to you or an EE store		
Voucher employee20 20% off your monthly cost	-----	-£7.20
Total including VAT	£0.00	£28.79*

CHOOSE DELIVERY OPTION

Free, convenient and secure delivery

Ordering a SIM-only? This will be sent out via second class Royal Mail and you can choose to have this delivered to any UK address when you check out.

Ordering a device? DPD will courier your device to any UK address or EE store of your choice, absolutely free. Just pick the most convenient option on the next page and we'll do the rest. Choose delivery to an EE store to have our friendly, fully trained advisors get you set up and transfer your phone and contacts to your new device.

When your order is dispatched, DPD will notify you of your 1-hour delivery time slot. You can then change the day it is delivered or choose from over 2500 local DPD Pickup shops if your allocated timings or selected address are no longer convenient.

You get a 14-day cooling off period so should you decide the device isn't for you, simply return it to us and we'll refund any upfront or deposit payments and cancel any contract you set up or refund any remaining pay as you go credits (terms and conditions apply).

- Once the checkout process is complete, customer receives an email detailing the selected product and discount received

If there are problems with how this message is displayed, click here to view it in a web browser.

From: Customer Services Team <noreply@ee.co.uk>
To: Thanki, Sachin
Cc:
Subject: EE Order Confirmation xkn25427610

YOUR ORDER SUMMARY

PACKAGE 1 OF 1

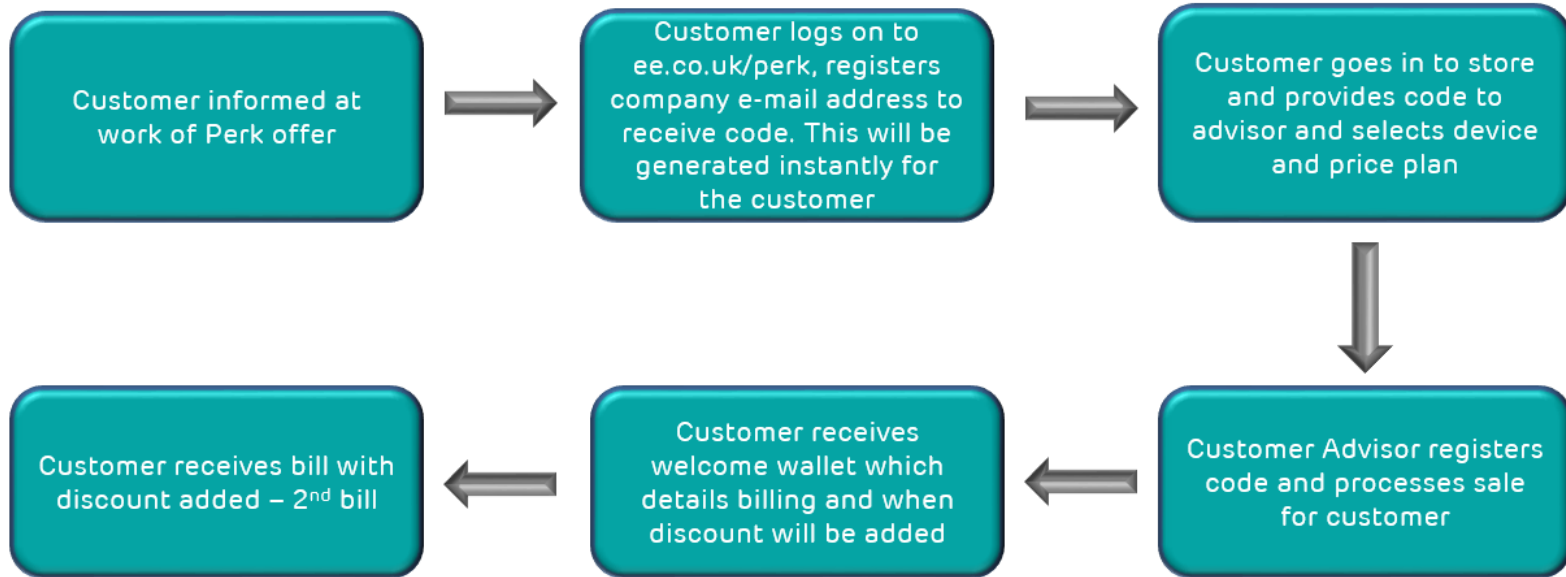
iPhone 6 16GB Gold	Pay Today	Pay Monthly
EE Regular - 2GB £40.99 Inc. 2GB data, unlimited minutes and texts	£99.99	£40.99

YOUR ORDER TOTAL

Including FREE Express delivery (EST delivery 1 days)		Pay Today	Pay Monthly
Voucher code	EMPLOYEE20 20% off your monthly cost	-----	-£8.20
Total including VAT		£99.99	£32.79

EE PERK – RETAIL PROCESS

Eligible employee with company e-mail



NB: Customer will lose their discount when they upgrade. If they are still eligible then they will need to repeat the above process with a new code.

APPENDIX

Which plans are eligible?

EE Perk discount **is** available on:

- ✓ 12/18 month SIM plans (except when changing from phone contract to SIM)
- ✓ 12 month Mobile Broadband plans
- ✓ 24 month handset plans with no discount already applied
- ✓ 24 month Mobile broadband or tablet plans with no discount already applied

Which plans are not eligible?

EE Perk discount is **not** available on:

- ✗ All Annual Upgrade plans
- ✗ 30 day SIM plans
- ✗ All Apple Watch Series 3 plans
- ✗ Any plan that has a discount already applied e.g. 10% Multiplan Saving, Early Upgrade discount, Pre to Post, Friends & Family discount etc.

The legal bit

If you're employed directly by an EE Corporate customer or EE approved partner, you could get a 20% discount on selected pay monthly price plans from EE.

The discount can only be used by eligible employees and up to four members of your friends and family or, if you do not use it for yourself, up to five members of your friends and family. The discount is only available online from EE and not available via EE retail stores and telesales teams or if you buy your EE plan through another retailer (eg Carphone Warehouse).

Eligibility: To be eligible, you must be an employee of an EE Corporate customer or an EE approved partner. You, or members of your family and friends, must either:

join EE as a new customer on a consumer pay monthly phone, eligible SIM only or mobile broadband plan with a minimum term of at least 12 months

be an upgrade eligible existing EE customer on a consumer pay monthly phone, eligible SIM only or mobile broadband plan with a minimum term of at least 12 months, and upgrade to a new consumer pay monthly handset, SIM only or mobile broadband plan with a minimum term of at least 12 months. If you currently have a phone plan you cannot upgrade to a SIM only plan and get this discount.

The discount will only be applied if you use the code that we supply

Eligible employees and your friends and family may obtain the discount on up to five EE price plans in total.

The discount: The 20% discount will only apply to the price plan's monthly recurring charge and will last for the duration of your minimum term. At the end of your minimum term, your price plan's monthly recurring charge will revert to the usual pre-discount price, unless you upgrade again using a new EE Perk code.

Your price plan monthly recurring charge will be increased by RPI in March each year. The calculation will be based on the non-discounted price of your plan

Non-eligible plans: You cannot get the discount if you are on a 4GEE Max plan that includes an annual upgrade benefit. The discount cannot be used in conjunction with any other offer or discount. It is not available with Family & Friends, 10% Multi-line, early upgrade discount or Apple Watch.

In addition to these offer terms and conditions, you must also agree to the terms applicable to your chosen pay monthly price plan and EE's network terms. These can be found on ee.co.uk/terms.