



# TRAVEL DATA PASS

## Terms and Conditions

Version 5

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The Travel Data Pass provides you with a daily data allowance while you're abroad for a fixed price. Your daily data allowance and fixed price changes with the zone in which you access your data. See the [Standard and Non-Standard Price guide](#) for the charges for each pass:

- **500MB** Countries included: Canada and the USA.
- **500MB** Countries included: Australia, China, India, Mexico, New Zealand, South Africa, Thailand, Turkey and UAE.
- **150MB** Countries included: Albania, Andorra, Argentina, Armenia, Bangladesh, Belize, Bermuda, Brazil, Brunei, Cambodia, Chile, Colombia, Costa Rica, Ecuador, Georgia, Ghana, Hong Kong, Indonesia, Israel, Jamaica, Japan, Kenya, South Korea, Kuwait, Macedonia, Malaysia, Moldova, Montenegro, Myanmar, Nicaragua, Nigeria, Oman, Pakistan, Peru, Philippines, Qatar, Russia, Saudi Arabia, Serbia, Singapore, Sri Lanka, Taiwan, Ukraine, Uruguay, Venezuela.

### **Who Can Get Travel Data Pass?**

Available to all EE Pay Monthly consumer customers. Travel Data Pass is not currently available to customers on mobile broadband/Mobile Wi-Fi plans.

Max plan customers who upgraded or joined after 10th May 2017 or customers with the Roam Abroad or Roam Further Pass may already be able to take their UK allowances to some of the above destinations: data usage in these countries will not trigger a Travel Data Pass daily charge. See [ee.co.uk/roaming](http://ee.co.uk/roaming) for countries currently included. Travel Data Pass is available to Max plan customers and customers with the Roam Abroad or Roam Further Pass in the remaining countries not already included in their plan.

### **How it works**

Opt in to Travel Data Pass by texting TRAVEL to 150 or calling 150 from your EE phone. You'll then be charged the daily fee each day you use mobile data when you're abroad in an included country. The included countries are subject to change from time to time and details are available at [ee.co.uk/roaming](http://ee.co.uk/roaming). Your data allowance will be available for you to use until midnight, UK time, each day. If you use your allowance of data before the end of a day and still want more data, you can buy another pass. It may take up to 24 hours to be applied to your account from the moment you opt in and you'll receive a text message to confirm when it has been added.

### **Charges**

The daily charge and the data allowance are applied for a UK day – midnight to midnight UK time.

The Travel Data Pass daily charge will automatically trigger each and every day that you're abroad in an included country and use mobile data. Note that your phone will use data if you have apps on it that automatically update in the background and this will trigger the daily charge. You can turn data roaming off in your phone's settings if you don't want this to happen.

The daily charge and the data allowance are applied for a UK day – midnight to midnight, UK time. If you prefer to be charged our standard roaming rates, you can opt out of Travel Data Pass at any time by texting STOP TRAVEL to 150. It may take up to 24 hours for Travel Data Pass to be removed from your account and you may continue to be charged the daily fee until the day (from midnight to midnight UK time) that it is removed.

Travel Data Pass is for your personal, non-commercial use. If you're using it for commercial purposes, or contrary to your terms of service, in our reasonable opinion, we can take it away from you, restrict your use and/or charge you our applicable standard rates at our sole discretion.

We may vary or amend these terms at any time. We will try to give you notice of significant changes if we can. We may remove or discontinue this pass at any time. This pass is for UK-based customers only and your phone must be used in the UK at least once every 30 days to make calls.

Travel Data Pass will stay on your account until you choose to remove it. You can opt out of Travel Data Pass at any time. If you do, you'll be able to buy our standard roaming data add-ons or can choose to pay our standard roaming rates for data when you travel abroad.