



# AMAZON PRIME VIDEO

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## ADD-ON TERMS

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Version 6

Date 25 October 2022

## The Offer & Eligibility

1. The Amazon Prime Video Add-on (the “**Prime Video Add-on**”), provides you with access to popular movies and TV shows (the “**content**”) for £5.99 (inc VAT) a month
2. From 9 March 2022 the **Prime Video Add-on** is no longer available to add to your plan. If customers with the add-on remove it, they will not be able to add it again.
3. Data used whilst streaming the **content** will be deducted from your EE Price Plan’s inclusive data allowance.
4. **Prime Video Add-on** is only available to customers using a compatible mobile phone using the iOS or Android operating systems.
5. The **Prime Video Add-on** will start as soon as we accept your request. We therefore advise you to complete activation of your Prime Video account immediately if you have not already done so.
6. We’ll apply the charge to your Account each month until you ask us to remove it. You can cancel the **Prime Video Add-on** at any time. The service will be removed at your next renewal date, which is on the monthly anniversary of the add-on being added. If at the time of cancellation you have not already been billed for that period it will be charged in full on your next bill. As soon as the **Prime Video Add-on** is removed from your account, you will no longer be able to access Prime Video.
7. The **Prime Video Add-on** is provided to you as an Additional Service. As an **Additional Service** it does not form part of your Price Plan with us.. We’ll refer to it as an add-on in MyEE, on your bill, online and when you call or text customer services. You cannot have more than one add-on of this type per eligible line registered to your Account.
8. Before requesting an add-on for this Additional Service you must acknowledge and understand that any change to the cost of Prime Video, will only entitle you to cancel the Additional Service. Such changes do not entitle you to cancel your Agreement with us for mobile network services.
9. When entering into a contract for digital content you’re entitled to a 14 day cooling off period, except where you enter in to a contract in store. Once you’ve entered into a contract for these Additional Services, you’ll have 14 days to tell us you’ve changed your mind. However, once you’ve accessed Prime Video (e.g. by viewing the **content**) we’ll assume that you’ve decided to waive this right to change your mind and you’ll lose your right to cancel, except in accordance with the cancellation process described above.
10. We may suspend access to or terminate your contract for the Additional Services if you fail to pay a bill by the date set out on it or commit another material breach of your Agreement for mobile network services (visit here to read the latest version of our terms and conditions).
11. In order to provide this add-on we will monitor your access to Prime Video. We’ll process this information in accordance with EE’s privacy policy, details of which can be found here <http://ee.co.uk/privacy-policy>.
12. Prime Video is for personal and non-commercial use only. It’s your responsibility to ensure that content accessed by under 18s is suitable for those viewing it. Content available via **Prime Video** may change from time to time.
13. You must set up your Prime Video account on a mobile device containing an EE SIM. The Prime Video service is provided by Amazon Video Ltd (“**Amazon**”). You agree to use Prime Video at your sole risk. EE is not responsible for examining or evaluating the content or accuracy of any third-party services, and shall not be liable for any such third party services. Data displayed by Prime

Video is for general informational purposes only and is not guaranteed by EE You must read and accept the Prime Video Terms and Conditions. Full terms can be found at <https://www.primevideo.com/help?nodeId=202095490>

14. Access to **content** outside of the UK, the ability to cast **content** to a compatible television, or to watch on other devices are subject to the terms and conditions of **Prime Video**.
15. We will share information about you with Amazon and vice versa. This will happen in circumstances that relate to the administration of your Prime Video service and to prevent and detect fraudulent or unlawful activity. We'll process this information in accordance with EE's privacy policy, details of which can be found here <http://ee.co.uk/privacy-policy>.