

## **GOOGLE ONE**

## **INCLUSIVE EXTRA TERMS**

Version 1

Date 29 August 2024

- 1. Customers taking an All Rounder plan on or after 29 August 2024 can choose Google One Premium 2TB as the Inclusive Extra available on their plan ("Google One Premium 2TB Inclusive Extra") for no extra charge. Customers taking a Full Works plan on or after 29 August 2024 can choose Google One Premium Al as the Inclusive Extra available on their plan ("Google One Al Premium Inclusive Extra") for no extra charge. The Google One Premium 2TB Inclusive Extra and Google One Al Premium Inclusive Extra is not available to customers on an All Rounder plan or Full Works plan taken before 29 August 2024.
- 2. The Google One Premium 2TB Inclusive Extra is an individual membership and gives access to 2TB of storage for Google Photos, Drive, and Gmail. It also includes additional benefits such as access to Fitbit Premium and Nest Aware (the "Google One Premium 2TB Services"). The Google One AI Premium Inclusive Extra is an individual membership and gives access to 2TB of storage for Google Photos, Drive and Gmail. It also includes additional benefits such as access to Gemini Advanced, Fitbit Premium and Nest Aware. (the "Google One AI Premium Services"). Access to the range and content of additional benefits within the Google One Premium 2TB Services and Google One Premium AI Services may change at any time.
- 3. You will need to activate your Google One membership by completing the activation process. You will receive instructions on how to activate the Google service via a text message. The Google Premium Services and Google Al Premium Services will start as soon as we accept your request for activation. We therefore advise you to complete activation of your Google One membership immediately.
- 4. Data used whilst using the **Google One Premium 2TB Services** and **Google One AI Premium Services** will be deducted from your EE Price Plan's inclusive data allowance.
- As soon as the Google One Premium 2TB Inclusive Extra or Google One AI Premium Inclusive Extra is removed from your account, your access to the Google One Premium 2TB Services and Google One AI Premium Services will cease.
- 6. The Google One Premium 2TB Inclusive Extra or Google One AI Premium Inclusive Extra is provided to you as an Additional Service. As an Additional Service it does not form part of your Price Plan with us. We'll refer to it as an Inclusive Extra in MyEE, on your bill, online and when you call or text customer services.
- 7. Before requesting this Additional Service, you must acknowledge and understand that any change to the cost of, or content included as part of the membership upgrade do not entitle you to cancel your Agreement with us for mobile network services.
- 8. When entering into a contract for digital content you're entitled to a 14-day cooling off period, except where you enter into a contract in store. Once you've entered into a contract for these Additional Services, you'll have 14 days to tell us you've changed your mind. However, once you've accessed Google One (e.g. by using the services) we'll assume that you've decided to waive this right to change your mind and you'll lose your right to cancel, except in accordance with the cancellation process described above.
- 9. We may suspend access to or terminate your contract for the Additional Services if you fail to pay a bill by the date set out on it or commit another material breach of your Agreement for mobile network services (visit <a href="here">here</a> to read the latest version of our terms and conditions).
- 10. Google One is provided by Google Commerce Ltd ("Google"). EE is not responsible for examining or evaluating the content or accuracy of any third-party services and shall not be liable for any such third-party services. You agree to use Google One at your sole risk. Data displayed by the Google One Premium 2TB Services and Google One Al Premium Services is for general informational purposes only and is not guaranteed by EE. To use and access Google One, you must read and accept the Google Terms of Service and the Google One Additional Terms of Service. Full terms can be found at:



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and

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- 11. Google One is for personal and non-commercial use only. It's your responsibility to ensure that content accessed by under 18s is suitable for those accessing it. Content available via Google One may change from time to time.
- 12. To use and access Google One, you will be required to have a personal Google Account. If you do not have an existing personal Google Account, you will be required to register for one. When registering, you must provide Google with some personal information, such as your name, birth date, email address, passcode and responses to security questions. The information you supply when creating an Google Account will be processed in accordance with Google's privacy policy. Visit <a href="https://policies.google.com/privacy/embedded?hl=en-US">https://policies.google.com/privacy/embedded?hl=en-US</a> for more information. We will contact you to remind you to create an Google Account in order to make full use of the Service.
- 13. We will share information about you with Google and vice versa. This will happen in circumstances that relate to the administration of your Subscription and to prevent and detect fraudulent or unlawful activity. We'll process this information in accordance with EE's privacy policy, details of which can be found here <a href="http://ee.co.uk/privacy-policy">http://ee.co.uk/privacy-policy</a>. Google is responsible for any information you provide directly to Google when using Google One Premium 2TB Services and Google One AI Premium Services, information on how Google uses your data can be found in Google's privacy policy available at <a href="https://policies.google.com/privacy/embedded?hl=en-US">https://policies.google.com/privacy/embedded?hl=en-US</a>

