

# TRAVEL DATA ESIM PLAN AND PRICE GUIDE

Available from 28 October 2025

# TRAVEL DATA ESIM

### 1. Travel Data eSIM Plan

Travel Data eSIM Plans provide passes containing unlimited data for use within the United Kingdom ("the UK"). When you buy a Travel Data eSIM Plan, you must pay for it directly using your credit card, debit card, Google Pay, Apple Pay or any other payment method available at checkout. You can choose a pass that lasts 1, 3, 7, 14, 30 or 90 days (the "Plan duration"). Travel Data eSIM Plans last the duration of the chosen pass and do not renew. Travel eSIM Plan Network terms apply, see ee.co.uk/terms.

### 2. Using your Travel Data eSIM Plan

To activate your Travel Data eSIM, you must start using mobile data in the UK on the EE network. If you don't start using your Travel Data eSIM plan within 90 days from the date of purchase, your plan will be terminated. You'll have 90 days from the date that you buy your Travel Data eSIM Plan to change your mind and cancel your plan through the "Manage Pass" section of your account. If you have activated and used your Travel Data eSIM Plan, you won't be able to claim a refund for any portion except if we have made changes to your service or in other circumstances as outlined in the Travel eSIM Plan Network terms.

Your data allowance is for use only when in the UK and Republic of Ireland. You can only use mobile internet (including internet phone calls known as VoIP) on our 4G or 5G network if you're within a 4G or 5G enabled area and in range of a 4G or 5G base station. Your 4G or 5G phone may not be compatible with other UK 4G or 5G networks. You can check your coverage at ee.co.uk/coverage.

You'll need a device that is eSIM compatible, and if you have a 4G or 5G compatible Device, you can also use our 4G or 5G network and so-on as network technology develops. As network technology develops older technologies may be withdrawn. The speeds you achieve will also depend on a number of factors including: your location, the device you are using and geographic factors such as tree coverage and population density. If you are using your device indoors, the materials of the building you're in may also affect mobile internet speeds.

The Travel Data eSIM Plan is an unlimited data connection plan with uncapped speed designed for travel within the United Kingdom and it does not provide a number, number portability, or the ability to make or receive non-internet phone calls and texts, including calls to emergency services. To make calls and send texts, you'll need to switch or toggle to another SIM Card or eSIM which has airtime on your device or switch to another device.

We reserve the right to manage your use of our network in order to protect it for the use of all of our customers. We may therefore apply traffic management controls from time to time. We will consider usage above 600GB/month to be non-personal use and have the right to

apply traffic management controls to deprioritise your mobile traffic. Details of our current policy are on our website.

### 3. General

Services are for normal person to person use from your phone. You can't sell access to our network or to anyone else and services are not to be used for anything unlawful or to send nuisance communications. We're free to decide that other types of use may also be breaking this term. If you do break this term, we'll contact you and ask you to stop and if you don't then we may disconnect your Travel Data eSIM from our network and cancel your plan.

If the device containing your Travel Data eSIM is lost or stolen, you must notify us through the Help section of the Manage Pass section of your Account to request any refund or replacement. You will be responsible for any activity on your Account before you notify us and we may charge for a replacement.

The default parental control setting of the Travel Data eSIM is locked to Moderate and cannot be changed. This means that You will not have access to 18-rated content in accordance with BBFC (British Board of Film Classification) guidelines or to pornography sites on the EE Network.

Use of our Travel Data eSIM Plan services is subject to your acceptance of our Travel eSIM Plan Network terms and conditions. We monitor your use in accordance with those terms, which can be found at www.ee.co.uk/terms.

## 4. Passes available to purchase from 28 October 2025

Plan duration	Price	Data allowance
1 day pass	£5	
3 day pass	£10	
7 day pass	£15	Unlimited
14 day pass	£20	
30 day pass	£30	
90 day pass	£90	