



# SMART WATCH PLANS

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## PLAN TERMS AND PRICE GUIDE 24 MONTH PLAN

Version 7

Date 21 November 2024

## General Terms

1. 24-month minimum term. Subject to credit check. Monthly charges assume online billing. Upfront cost may apply depending on model. EE's Pay Monthly Network terms apply to your use of this service: see [ee.co.uk/terms](https://ee.co.uk/terms).
2. Smart Watch Plans are only available as a second line to new and existing Consumer and Small Business Customers on a Pay Monthly or SIM only phone plan (a "Primary Device Plan") with a compatible phone ("Primary Device").
3. There are two types of Smart Watch Plans:
  - a. the "Personal Paired Plan", which shares the phone number of your Primary Device Plan and must be paired at all times to a compatible handset on the EE network on an eligible plan in order to use data or receive/make calls and texts on your Smart Watch. Your Primary Device Plan and Personal Paired Plan must be on the same Account.
  - b. the "Family Member Plan" which operates independently of the Primary Device using its own number and allowances for calls, texts and data. You will need to connect your Smart Watch to a Primary Device to set up, after which it no longer needs to remain paired (you may need to re-pair to your Primary Device to update settings).
4. See below for the compatibility of Smart Watch Plans with each Smart Watch.
5. An additional Smart Watch Plan is required if you wish to pair your Smart Watch to a second number on the EE network.
6. The Smart Watch Plans are not eligible for the Multi-Line discount.
7. You'll need 4G coverage to use mobile internet on your Smart Watch. You can only use mobile internet on our 4G network if you're within a 4G enabled area and in range of a 4G base station. 4G isn't available everywhere in the UK. You can check your coverage at [ee.co.uk/coverage](https://ee.co.uk/coverage).
8. Smart Watch Plans give you access to speeds capped at 60Mbps in the UK on your Smart Watch. The speeds you achieve will also depend on a number of factors including: your location, the device you are using and geographic factors such as tree coverage and population density. If you are using your Smart Watch or Primary Device indoors, the materials of the building you're in may also affect mobile internet speeds. Data is UK use only. Access to our enhanced 4GEE speeds will also be impacted by the location of our masts and equipment optimised for enhanced 4GEE speeds. 4G coverage required. Such equipment is not available everywhere in the UK and so you should check your coverage at [ee.co.uk/coverage](https://ee.co.uk/coverage) before selecting your plan.
9. You cannot use your Smart Watch as a modem ('tethering'), for peer-to-peer or other internet file sharing.
10. Smart Watch Plans are for person to person use from your Smart Watch and is subject to your acceptance of our standard terms and conditions for pay monthly services. We monitor use in accordance with those terms. The terms state that you can't use these plans to sell access to our network to anyone else. They are also not to be used for anything unlawful or to send nuisance communications. At the moment, we'll decide that you're breaking these terms if you text and/or call more than 300 different numbers in a month. Remember, we're free to decide that other types of use may also be breaking this term. If you do break this term, we'll contact you and ask you to stop

and if you don't then we may disconnect your Smart Watch and your Primary Device from our network.

11. It is not possible to purchase selected add-ons for your Smart Watch Plan, including entertainment and content add-ons such as Apple Music.
12. Roaming is not available on Smart Watch Plans.

### **Device Care Extras**

13. If you purchase a Smart Watch Plan with EE, you are entitled to:
  - a. Protective Discount: An annual £10 discount off a range of protective accessories, subject to availability. Where we do not stock accessories for a specific device, we will provide a discount code to be redeemed online.
  - b. Extended Warranty: You'll benefit from your normal manufacturer warranty and when it runs out you'll then benefit from this EE Extended Warranty so long as you remain on an eligible plan and your account is up to date. Your Extended Warranty only covers the original device supplied to you by EE. If your device suffers from electrical or mechanical breakdown through normal use during the warranty period, we will repair it for free. For full details and exclusions see the Device Care Extras terms at [ee.co.uk/terms](https://ee.co.uk/terms).

### **Family Member Plans**

14. The Family Member Plan includes an allowance of calls, texts and data for use in the UK subject to coverage.
15. You can use your allowance of minutes and texts when in the UK to call and text customers of UK mobile networks and UK landlines starting with 01, 02 & 03 (mobile and landline numbers to Jersey, Guernsey and Isle of Man not included).
16. Calls to numbers starting with 08, 070, 09 and 118 are not included in your inclusive allowance of minutes. Calls to numbers starting with 084, 087, 09 and 118 will be split into two parts:
  - the Access Charge – this is the amount that is charged by EE as set out in the Price Guide;
  - the Service Charge – this is charged by the organisation you are calling. The amount of the Service Charge is set by them and should be stated anywhere the number is advertised.

The Access Charge is added to the Service Charge to give your total cost of call. For further information <https://ee.co.uk/help/help-new/billing-usage-and-top-up/call-text-and-data-charges/charges-for-calling-non-geographic-numbers>.

17. If you cancel the Plan for your Primary Device, you will be able to continue using your allowances on your Family Member Plan. However, if changes need to be made, for example if your Smart Watch undergoes a factory reset, you may not be able to re-pair and reactivate your Family Member Plan if your Primary Device is not on the EE network.

### **Personal Paired Plans**

18. The Personal Paired Plan does not include an allowance of calls or texts. When you are in the UK, subject to coverage, you can use your Smart Watch on a Personal Paired Plan to make and receive calls and texts using the allowance from your Primary Device Plan. These activities will decrement from the allowances on your Primary Device Plan. Any chargeable activities will be charged in accordance with your Primary Device Plan and will show on your Primary Device Plan's bill. The telephone number for calls and texts will display on the recipient's device as that of your Primary Device Plan.
19. If you cancel the Plan for your Primary Device, you will be unable to use data or receive/make calls and texts on your Smart Watch until you pair it to another EE number and compatible phone.
20. If your Primary Device is switched off, you will not receive text messages on your Smart Watch.
21. Whilst your Smart Watch is in proximity to your Primary Device connected via Bluetooth, your Smart Watch will use the data allowance from your Primary Device Plan. If your Smart Watch is not in proximity to your Primary Device or the two devices are not connected via Bluetooth or on the same WiFi network, the Smart Watch will use the data allowance from your Personal Paired Plan.

### **Apple Watch Terms**

At the date this document is published:

- the Apple Watch Series 3, Series 4 and Series 5 are compatible with the iPhone 6 or any later release (running iOS 12 or later);
- the Apple Watch Series 7 is compatible with the iPhone 6 or any later release (running iOS 15 or later) in order to work as expected;
- the Apple Watch Series 8, SE and Ultra are compatible with the iPhone 8 or any later release (running iOS 16 or later).

The Family Member Plan is only available on the Apple Watch Series 4 or any later release, running Watch OS7 and for set up must be paired with an iPhone SE (1<sup>st</sup>/2<sup>nd</sup> generation)/iPhone 6S or newer and running iOS 14.0.

Device compatibility is subject to change; refer to [Apple's website](#) for the latest compatibility.

The Apple Watch app is pre-loaded on your iPhone. If your iPhone does not have the Apple Watch app (for example, because you have uninstalled it) you will need to download it to your iPhone. The Apple Watch app is free, but data charges may apply when you visit the App Store and download it.

You may need to download music to your Apple Watch from your music app to listen, subject to app functionality. Subject to availability.

### **Samsung Galaxy Watch Terms**

At the date this document is published, the Samsung Galaxy Watch is compatible with Samsung handsets running Android 8.0 or higher with 1.5GB RAM or more. Device compatibility is subject to change; refer to [Samsung's website](#) for the latest compatibility.

The Galaxy Wearable app is required to manage the features of your Samsung Galaxy Watch. If your device does not have the Galaxy Wearable app you will need to download it to your device. The Galaxy Wearable app is free, but data charges may apply when you visit the Google Play Store or Galaxy Store

platforms and download it.

Family Member Plans are not available with the Samsung Galaxy Watch.

### **Google Pixel Watch Terms**

At the date this document is published, the Google Pixel Watch is compatible with Android handsets running Android 8.0 or higher. Device compatibility is subject to change; refer to [Google's website](#) for the latest compatibility.

The Google Pixel Watch app is required to set-up and manage the features of your Google Pixel Watch. If your device does not have the Google Pixel Watch app you will need to download it to your device. The Google Pixel Watch app is free, but data charges may apply when you visit the Google Play Store and download it.

Family Member Plans are not available with the Google Pixel Watch.

## PLAN PRICE GUIDE

For new and upgrading customers from 21 November 2024. This is the Plan Price Guide referred to in your full pay monthly agreement with us. This Plan Price Guide forms part of your agreement with us.

**The monthly plan price shown will increase by £1.50 on 31 March each year, and out of bundle charges will increase by 5%. See [ee.co.uk/prices-explained](https://ee.co.uk/prices-explained) for details. Please note the cost of other services you take from us may increase or decrease while you are an EE Customer. To check your current monthly price plan charge just check your latest bill or the EE App.**

The prices below are a range, check your order confirmation for your monthly plan price as at the start of your plan.

### Personal Paired Plans

| Plan Type                           | Monthly Data Allowance | Price available |
|-------------------------------------|------------------------|-----------------|
| 24 Month Personal Paired Watch Plan | 4GB                    | £10-£50         |

### Family Member Watch Plans

| Plan Type                         | Monthly Data Allowance | Price available |
|-----------------------------------|------------------------|-----------------|
| 24 Month Family Member Watch Plan | Unlimited              | £16-£44         |