



TERMS & CONDITIONS

Ookla Speed Test Prize Draw

DATE: 30 October 2025

1. This Prize draw is open to UK residents aged 18 or over at the time of entry, who are EE or BT Home Broadband customers of the Promoter, other than employees, contractors, agents or directors of the Promoter, their families, relatives, or any other person associated with this Prize draw (the “**Prize draw**”).
2. The Promoter reserves the right to verify the eligibility of entrants and check their identity and to disqualify any entrant who tampers with the entry process.
3. The Prize draw opens on **05 November 2025 at 09:00** and will cease accepting entries on **31 December 2025 at 23:59**.
4. The prize in the Prize draw is a 12 month broadband credit towards your current EE or BT contract (the “**Prize**”).
5. The Winner will receive a credit on their EE or BT account to cover their broadband charges for 12 months. The total credit will be calculated as 12 x your base broadband charges, it will not include any add-ons or extras included on your monthly bill.
6. To enter the Prize draw, entrants must click on the ‘Test my speeds’ link in the relevant text message sent to them and perform an Ookla speed test. One entry per person. Entries sent in through agents or third parties will not be entered into the Prize draw. Entries cannot be re-submitted or amended.
7. By **18 January 2026**, the winner will be randomly selected from all valid entries received (the “**Winner**”).
8. The Winner will be notified of their selection by **31 January 2026**, using the contact details given upon entry. This notification will state that they are a Winner and provide instructions on how to claim the Prize.
9. The Promoter reserves the right to re-draw the Winner(s) if they cannot be contacted within a reasonable period of time (determined at the Promoter’s sole discretion) and the right to disqualify any entrant or select an alternative Winner in the event that it believes that any entrant has contravened these Terms and Conditions.
10. In exceptional circumstances, the Promoter reserves the right to vary, amend or withdraw this Prize draw on reasonable notice, including substituting alternative Prizes of equivalent or greater value. The Promoter can, at its discretion, withdraw the Prize(s) or the Winner if, in the Promoter’s reasonable opinion, it is deemed necessary or if circumstances arise outside of the Promoter’s control.
11. The Prizes are non-transferable, non-exchangeable, and must be taken as stated. No compensation will be payable if the Winner is unable to use the Prize, and the Prizes are not redeemable for cash or other goods or services. Any attempt to sell, transfer or exchange any part of the Prize(s) will result in the Prize(s) being withdrawn by the Promoter and the Prize(s) will be declared null and void.
12. Entry into this Prize draw is dependent on your acceptance of these Terms and Conditions and by entering you confirm your acceptance of these Terms and Conditions. The Promoter shall be entitled (but not obliged) to use any entries submitted under this Prize draw in any form, for all purposes in all media including, without limitation, any goods or products manufactured by or on behalf of the Promoter.

13. No responsibility is accepted for entries lost, delayed, damaged, corrupted or mis-transmitted due to electronic errors, malfunctions or any other kind of technical error. The Promoter reserves the right to alter, amend or foreclose this Prize draw without prior notice if unforeseen circumstances make this unavoidable.
14. By entering this Prize draw you agree that your image, biography, intellectual property and likeness (if applicable) may be used by the Promoter in unpaid promotional related publicity (including photographic shots and interviews). All entries must be the independent and original creation of the entrant and must not infringe the copyright or other intellectual property rights of any third party.
15. The Promoter accepts no responsibility for damage, loss, liabilities, injury or disappointment incurred or suffered by the Winners in entering this Prize draw or accepting the Prize, except in the case of fraud, death or personal injury caused by the acts or omissions of them or their employees.
16. Entrants' personal details (including Full name) will be processed in accordance with the Promoter's Privacy Policy which can be found here <https://www.bt.com/privacy-policy/> and here for EE [Privacy Policy | EE](#). Your personal details will be retained for the purpose of the Prize draw and will not be processed for any other purpose, unless you choose or have chosen to receive information from the Promoter.
17. A list of the entrants' names for Winners (last name and county only) may be obtained by written request by sending a stamped addressed envelope to 1 Braham Street, London, E1 8EE on or before 22nd February 2026.
18. This Prize draw and these Terms and Conditions shall be governed by and construed in accordance with the laws of England and Wales.
19. The Promoter is British Telecommunications plc, 1 Braham Street, London, E1 8EE, United Kingdom, registered in England and Wales with company number 1800000.