

## EE TV Store Credit Terms and Conditions

1. Eligible for new and existing EE TV customers who have accepted the EETV terms and conditions, have opted in to EE TV marketing preferences.
2. Credit can only be redeemed on the EE TV App on your compatible set top box or EE TV Web Player on your browser. You must have an EE ID or BT ID to redeem your Credit.
3. Credit must be redeemed within 30 days or by the expiry date specified on the Credit, whichever is first. After which your balance will expire. Unused value cannot be reclaimed after the Credit expires.
4. If you use your Credit towards a product that is of greater value, you will need to pay the remaining amount. If redeemed against a lower value, the cost will be deducted from the total Credit balance, and any remaining balance will be held on your Credit.
5. Credit will be added to your monthly bill, may show up with a unique reference code.
6. Credit cannot be transferred, exchanged for cash or any alternative.
7. Credit is for personal non-commercial use only and cannot be resold.
8. Credit cannot be redeemed against any third-party subscriptions, pay per view events or any other products outside of EE TV store.
9. You cannot reload or top up your Credit.
10. We may update or amend these terms and conditions from time to time to improve the EE TV Store service or as new products and features become available. Latest version will be available at [Terms and Conditions | Help | EE](#).