## Mobile Broadband Plus Texts.

Available to customers who joined before 1st March 2009.

Not available to buy after this date.

Each year in March, the price of your monthly plan will increase in line with the Retail Price Index (RPI) rate of inflation as published in January by the Office for National Statistics. To check your current monthly price plan charge just check your latest bill or My EE.

This is the Plan Price Guide referred to in your full pay monthly agreement with us. This Plan Price Guide forms part of your agreement with us.

	Mobile Broadband Plus Tx0		Mobile Broadband Plus Tx1		Mobile Broadband Plus Tx2		Mobile Broadband Plus Tx3		Mobile Broadband Plus Tx4	
	Inc. VAT	Exc. VAT								
Monthly line rental for contract length 24 months	£20.42	£17.02	£25.54	£21.28	£31.45	£26.21	£36.70	£30.58	<b>£4</b> 1.93	£34.94
Texts from the UK to 01, 02 or 03 (excluding Jersey, Guernsey and the Isle of Man) and customers of UK mobile networks		200		200		200		200		200
EE internet in the UK1	Unlimited									
Fair use policy amount per month	3Gb									
Maximum number of users	1		1		1		1		1	
Rollover	No									

- \* Cost of Calls or Services Made Outside of Allowances (Inc. VAT) can be seen under the standard and non-standard price guide here.

  Prices correct as at 31st March 2022. The prices shown above includes VAT at 20%.
  - 1. Mobile Broadband Plus Tx0, Tx1, Tx2, Tx3, and Tx4 are for use in the UK only. You'll need to promise to stay with us for 24 months and pass our standard credit check. You'll need a compatible laptop, an enabled device like a USB modem and mobile broadband coverage. You can check coverage at ee.co.uk. Remember that you can't use your plan to make internet phone calls. Your inclusive texts are for texts from the UK to all UK mobiles and numbers starting with 01, 02 & 03 at any time. This doesn't cover Jersey, Guernsey and the Isle of Man. You can use all our T-Mobile HotSpots in the UK, but you'll need to accept our HotSpots legal stuff first. If you use your plan outside the UK, we'll add any roaming charges to your pay monthly account, please see the webpage mentioned above for more details. \*This plan comes with a fair use policy of 3Gb a month. We'll monitor how much you send and receive each calendar month so that we can protect our network for all our Mobile Broadband customers. If you use more than your fair use policy amount, we won't charge you any more, but we may restrict how much you can use your plan, depending on how often you go over your amount and by how much.
  - 2. Applies to messages sent direct from your SIM card or via the EE website; www.ee.co.uk.
  - 3. You will be charged for messages sent to non GSM networks.

<sup>\*</sup>Please go to the "help & Support" section of our website, ee.co.uk, for details around "non-standard" service charging. This includes charges for numbers starting with 05, 070, 08 (including 0870), 09 and 118. Calls to these numbers are subject to a 1 minute minimum call charge unless otherwise stated. Remember that calls to these numbers are not included in your monthly allowance.

## Points to note.

When you join EE pay monthly plan, you should be sent your first bill within 2 weeks of becoming a customer. Your first month's charge and inclusive minutes allowance will be proportionate to the number of days from your date of joining to the date of the bill. All monthly charges and inclusive minute allowances will be proportionate to part months used, except where this would conflict with any other clause of the agreement.

Per second charging applies to all types of chargeable calls (unless otherwise stated). Charging starts when a call is answered by a person or an answering device.

A call ends when:

- a) you end the call on your device; or
- b) 16 seconds after your calling device loses signal for any reason (note: we continue to maintain the call in case your device re-establishes a signal with our network within this period); or
- c) you do not end the call on your device, up to 30 seconds after the last third party you were connected to has ended their call.
- On the bill, for pay monthly customers a call within the allowance will be rounded up to the nearest second. Customers who top up and use that top up to make calls, those calls will be rounded up to the nearest penny and VAT will be charged on each individual call. All chargeable calls will be subject to a 1 minute minimum charge unless otherwise stated.

- Diverted calls are charged at the local or national call rate or, if appropriate, the relevant mobile or special number rate. Diverted calls are not included in any inclusive minutes you may have.
- Additional charges may apply whilst using your EE phone abroad.
- Additional charges (e.g. international call charges, premium rates etc) can be found on www.ee.co.uk or our 'Non standard charges' leaflet.
- EE reserves the right to vary or withdraw any individual or additional service with 30 days notice.
- A text message consists of up to 160 characters. If you send a longer message, you will be charged for two or more text messages as appropriate.





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