



EE TV EXTRA BOX

OFFER TERMS

DATE: 18 July 2025



The Offer & Eligibility

1. Current and re-contracting EE Broadband customers who take an EE Full Works TV plan starting on or after 18 July 2025 will be eligible to add one (1) extra box to their EE TV account at no extra cost (the "Offer").
2. To access the Offer, both the EE Broadband and EE Full Works TV plans must be active, concurrent and taken on a 24-month minimum term. The EE Broadband and EE TV contracts need not commence on the same date but must be concurrently active for the full term of the EE TV contract.
3. The extra box will be the Box Mini only and remains the property of EE. This Offer will be redeemable in all channels subject to minimum line speed of 30mpbs or 50mpbs if taking UHD content. If you take the extra box as part of this Offer, it will appear as a zero charge on your bill.
4. Customers on any EE TV plan who took an Extra Box(es) on or before 17 July 2025 can retain their extra box(es) at no extra cost for the remainder of their current contract. Please see clause 13 (below) for more information on what happens to the extra box(es) after this contract expires.
5. The Offer can be redeemed in-store, online or via our contact centre, subject to availability.
6. This Offer cannot be transferred or amended, but EE reserves the right to withdraw the Offer at any time.
7. Eligible customers on an EE TV Full Works plan who wish to take two (2) extra boxes will only be charged for the second box. The first box will remain free of charge as part of this Offer. The price of the second box will be outlined in the price guide e.g., £5 per month.
8. Customers who take EE TV on a plan that is not a Full Works plan may still procure extra box(es) subject to the price guide. Customers will be charged per box, per month.
9. No customer, including any customer on a Full Works plan, may procure more than two (2) extra boxes for their EE TV account and related plan(s). The second box will require a minimum line speed of 40mbps and 59mbps for UHD content.
10. Customers who take extra box(es) outside the scope of this Offer (i.e., pay for extra box(es) on a monthly basis) must give EE 30 days' notice that they shall cease this service. Customers must return any extra box(es) that are outside the scope of this Offer and are no longer paid for on a monthly basis in accordance with the price guide.
11. If we accept your request to transfer your EE account to a new person, they will not be entitled to benefit from this Offer.

12. If you cancel your EE TV contract, you will no longer be eligible for this Offer. You will need to return your extra box(es) to EE in accordance with Clause 10 (above). The Offer will terminate in accordance with the timelines for termination stipulated in your EE TV contract.
13. If your contract expires, you will no longer be eligible for this Offer. You will need to (i) return your extra box(es) to EE in accordance with Clause 10 (above), or (ii) pay for each extra box on a monthly basis in accordance with clauses 7 and 8 (as applicable). This also applies to customers who re-contract, re-grade, upgrade (excluding upgrades to Full Works packages) or downgrade to EE TV plans.
14. Customers who enter into a contract for EE TV on a non-Full Works plan, but upgrade their account to a Full Works plan, will be eligible for this Offer from the date the Full Works plan commences and takes effect.
15. The service is for personal and non-commercial use only. It's your responsibility to ensure that content accessed by under 18s is suitable for those viewing it.