

Thank you for choosing 5G WiFi from EE

Here's a quick guide to get you up and running and to help make the most of your new device straight away.

You can also visit our help and support pages at ee.co.uk/help/phones-and-device where you will find more information about your 5G WiFi.

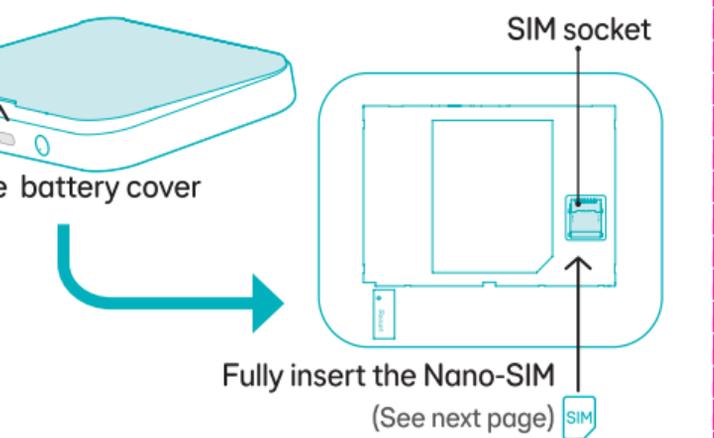
What's in the box



Set up your 5G WiFi

1. Remove battery cover, and insert the Nano-SIM into the slot as illustrated in the following diagrams.

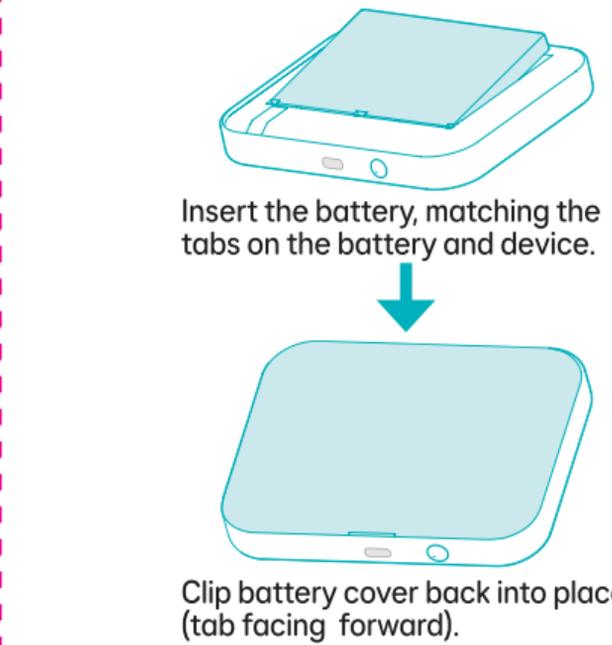
For more help setting up, visit ee.co.uk/simstart



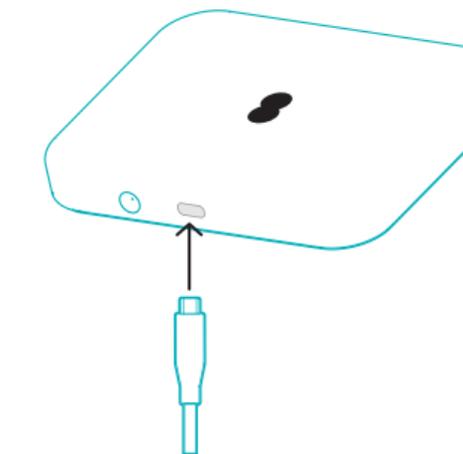
Insert Nano-SIM card

1. Push forward to open
2. Lift open
3. Insert Nano-SIM card
4. Close
5. Push back to close
6. Finished

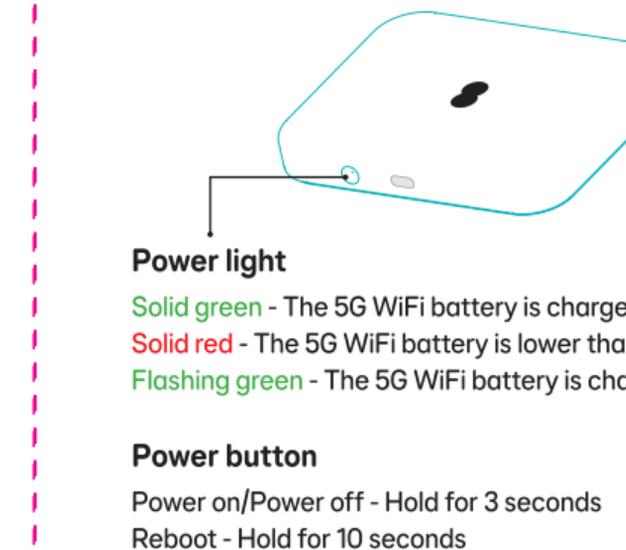
Reconnect the battery and the battery cover as illustrated below.



2. Connect the USB Type-C cable to charge your 5G WiFi. Use of a 5V/3A charger is recommended, or connect to a powered USB port.



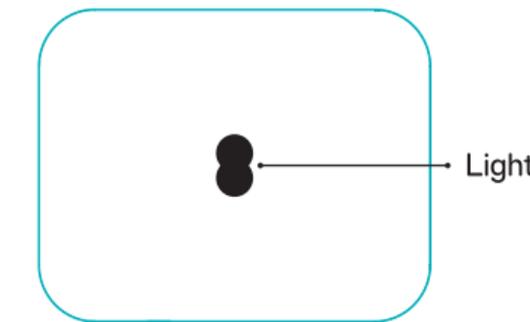
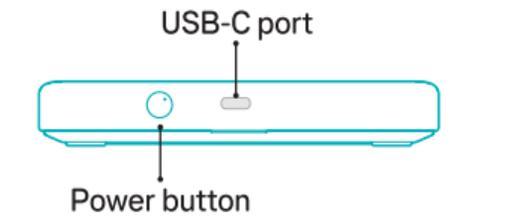
3. Once charged, you're ready to go. Press down on the power button for a few seconds and your 5G WiFi will turn on.



Getting online

1. Ensure your 5G WiFi is switched on and connected to the network (tap the power button, the EE logo should be solid aqua).
2. On the device you want to connect to the internet, go to the network settings and search for your 5G WiFi network name (found on the Keep Me Card and on the inside of the battery cover).
3. Click connect.
4. Enter the WiFi password found on the Keep Me Card and the inside of the battery cover. Alternatively, if your device has a camera, scan the QR code on the Keep Me Card to quickly connect.

Getting to know your 5G WiFi



V 1.0

What your 5G WiFi light mean's

To save power the 5G WiFi EE light will turn off after 30 seconds. Tap the power button briefly to see the light status.

No light
Your 5G WiFi has entered power-saving mode or the power is off.
Press the power button to wake your device from its power saving mode, or press and hold the power button for 3 seconds to power it on. You may need to charge your device if the battery is fully drained.

Aqua
Your 5G WiFi is connected to the internet.
If you can't get online, it might be your device. Hold down the power button for 10 seconds to reboot the 5G WiFi.

Flashing Aqua
Your 5G WiFi is connecting to the internet.
Give it at least one minute to connect. The light will turn aqua when your 5G WiFi is ready to use.

Red
There's a problem somewhere.
Using the power button, turn your 5G WiFi off and on again (hold for 10 seconds). If the light still doesn't turn aqua, use a paper clip to press your device's factory reset button for 10 seconds.

Flashing Red
Your 5G WiFi is working, but isn't connected to the internet.
Check if your SIM is inserted correctly. You may be out of range of a signal, so try moving the 5G WiFi to a different location for a better signal.

Flashing Green
Your 5G WiFi is starting up.
Wait at least 2 minutes for it to turn aqua. If it stays green, turn your device off and on again. If the light still doesn't turn aqua, use a paper clip to press your device's factory reset button for 10 seconds.

Orange
Your 5G WiFi is disconnected from EE.
Log in to the web UI (<http://192.168.1.1>) and press Connect on the **Status > Internet** page.

Flashing Blue
Your 5G WiFi WPS is active.
Connect your WiFi device to the 5G WiFi using WPS within 120 seconds.

Flashing White
You have received a text message.
Log in to the web UI (<http://192.168.1.1>) to read your text messages.

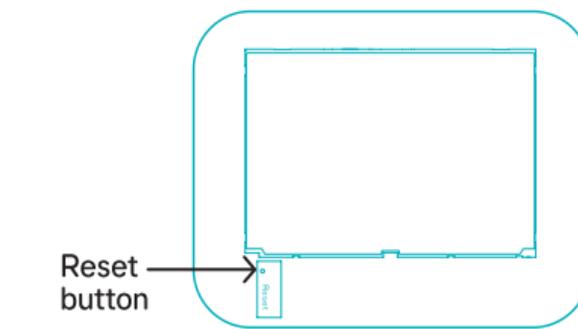
You've got mail - reading your text messages

1. Make sure you've got a device connected to your 5G WiFi – see 'Getting online' for more information.
2. Enter **192.168.1.1** into your internet browser – little hint, it's good to bookmark this for easier access next time.
3. Click Log in and enter the Admin password found on the Keep Me Card and or on the inside of the battery cover. You will need to change your Log in password the first time you login.
4. Once you have logged in, navigate to **Status > SMS inbox** where you can read your text messages.

Forgotten your password?

If you forget your password you can reset your device and you will be back up and running in no time.

Remove the battery cover Open the battery cover and use a paperclip or blunt pin to gently press the reset button for 10 seconds.



Device not responding?

If the device becomes unresponsive, press and hold the power button for 10 seconds until the device reboots.

Need more help?

Why not visit our help and support pages at ee.co.uk/help where you'll find all sorts of information, from looking after your device to managing your account.

EE mobile customers can dial 150, or alternatively call 07953 966 150 from a UK landline (8am - 6pm Monday to Sunday).

5G WiFi
User guide

