

Safety instructions, precautions and care

Your HH72C is manufactured to comply with European safety standards. Please read the following instructions carefully before installing and using it.

Keep these instructions safe for future reference.

Installation and location

- Do not use the HH72C outdoors. Protect HH72C and accessories against rain and or damp to avoid fire or electric shock risks.
- Position all parts, including power adapters away from heat and sun (eg away from radiator, window still or other electrical equipment which can get hot).
- Keep device and cables out of young children's reach.
- Only use power adapters provided by EE for this device; contact our helpdesk if you need a replacement.
- Electronic devices hate liquids; don't place devices and power adapters in damp area or near sources of water or splashed.
- This device uses wireless technology; check before using or installing where restrictions may apply such as in hospitals.
- Product may cause scratches or marks if placed on fragile surfaces (eg veneered wood or delicate fabrics); place on a mat if needed.
- Do not use when you are near gas or flammable liquids, Strictly obey all signs and instructions posted in any explosive atmosphere.
- Use the HH72C at an ambient temperature of 0°C to 45°C
An extremely high or low ambient temperature may cause device faults.

Care and maintenance

- Treat all parts with care; no shock or vibration, and don't pull or twist any cables.
- Dust with a soft dry cloth; don't use water or solvent.
- Regularly check that objects don't cover any parts or any vents that could cause overheating.
- When not in use, store in a dry place and away from extreme heat or cold.

Warnings

- If any parts of your product, power adapters or any cables appeared damaged, discontinue use immediately. Switch your electrical socket if it is safe to do so and contact our helpdesk. See terms in the Guarantee section of the user guide.
- Don't try to open your device or power adapter. There are no serviceable parts and you risk an electrical shock.
- This device have been evaluated for and shown compliance with European Guidelines when installed and operated with a minimum distance of 20cm between the unit and your body.
- If you've got a pacemaker please check with your doctor before installation.

Need help? Why not visit our help and support pages at ee.co.uk/help/device/hh72c where you'll find all sorts of information, from looking after your device to managing your account.

Restrictions

Operations in the 5.15-5.35GHz bands are restricted to indoor usage only.

AT	BE	BG	CH	CY	CZ	DE
DK	EE	EL	ES	FI	FR	HR
HU	IE	IS	IT	LI	LT	LU
LV	MT	NL	NO	PL	PT	RO
SE	SI	SK	TR	UK (NI)		

LTE/NR transmission information :

Band	Max power in the range (dBm)	Power Class
LTE B1, B3, B7, B20	24	PC3
5G NR N1, N3, N7, N28	24	PC3
5G NR N77, N78	26	PC2 (HPUE)

End-of-Life Disposal Information

Remember, you shouldn't throw away waste electrical and electronic products (WEEE) with your normal rubbish. They're



made up of hazardous substances that are bad for the environment – not to mention human health.

The Government has a legal requirement to minimise the unsorted waste disposal of WEEE and to maximise its separate collection and environmentally sound management. If you see this logo, you need to find a local operator that can safely recycle or get rid of it. Lots of electronic shops have their own 'take back' schemes. And your local council should have a list of places you can bin your WEEE for free.

PSU information

Model number	S045AIB1500300
Input voltage (V)	220Vac to 240Vac
Input AC frequency (Hz)	50/60
Output voltage (V)	15
Output current (A)	3
Output power (W)	45
Average active efficiency (%)	89.68
Efficiency at low load (10%)	87.89%
No-load power consumption (W)	0.1

Power consumption:

Status	Watt/s
In operation	23.1
Network standby	8.2
Off mode	0.27
Elapsed time before going into standby mode	Less than 20 minutes

WiFi Radio transmission information :

Frequency range (GHz)	Max power in the range (dBm)
2.4 ~ 2.4835	20
5.15 ~ 5.25	23
5.25 ~ 5.35	23
5.47 ~ 5.725	30
5.725 ~ 5.835	14

Radio Equipment Directive Declaration of Conformity

EU

Hereby, EE Ltd. declares that the radio equipment model number HH72C is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: ee.co.uk/declaration-of-conformity

UK

Hereby, EE declares that the radio equipment type HH72C is in compliance with Radio Equipment Regulations 2017 and The Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023. The full text of the UK declaration of conformity is available at: ee.co.uk/declaration-of-conformity.

The support period of the device can be found at <https://ee.co.uk/help/terms-and-conditions/general/software-support>

Information on how to report security issues of the device can be found at <https://ee.co.uk/help/terms-and-conditions/general/reporting-security-issues>